

CAP

Client Assistance Program

How the Client Assistance Program Can Help You.

How your CAP Advocate can help you.

A CAP advocate can help you:

- Understand if you are eligible for Department of Rehabilitation (DOR) services.
- Understand how to develop an appropriate Individualized Plan for Employment (IPE).
- Understand information about the services you can receive from the DOR, Independent Living Centers, or other Rehabilitation Act Funded partners.
- Advocate to get appropriate services.
- Pursue self-employment.

The Client Assistance Program (CAP)

Disability Rights California provides CAP services statewide. CAP receives federal funding to provide

information, advice and advocacy to help people with disabilities get rehabilitation services from the California Department of Rehabilitation (DOR), such as training, education and a job. CAP advocates help protect the rights of people who receive or need services from DOR, Independent Living Centers, or other Rehabilitation Act Funded partners.

Who can get CAP services?

1. People with a disability who receive or need services through DOR, Independent Living Centers, or other Rehabilitation Act Funded partners.
2. Anyone who needs information about Department of Rehabilitation services and benefits.

Your Rights

- Have a decision about your eligibility for DOR services within 60 days.
- Participate in assessments and development of your Individualized Plan for Employment (IPE).
- Receive a written copy of your IPE and all decisions.
- Review your IPE once a year.
- Appeal a decision if you disagree and have your services continue during the appeal.

Your Responsibilities

- Communicate with your vocational rehabilitation counselor (VRC).
- Keep copies of your DOR records.
- Tell your counselor about changes that affect your DOR services or goals.
- Ask questions if you do not understand.

Disability Rights California (DRC).

California's Protection and Advocacy System.

DRC advances the rights of Californians with disabilities. We help people with disabilities understand their rights, become self-advocates, and provide legal representation in disability related cases.

How to Contact Your CAP Advocate.

You can reach your CAP advocate by calling DRC's toll-free number:

1-800-776-5746 or 1-800-719-5798 (TTY)

DRC also has information about your rights and services on its website: www.disabilityrightsca.org

Your CAP Advocate's Name and Address: